

Standard Issue

New Client Disclaimer

Welcome to M.A.S. Logistics!

We aim to make everything easy for all clients, from the transition of change to agent, through to Updates on shipments and services, and lastly invoicing and traceability of each shipment.

M.A.S. Logistics Responsibilities include:

- complying with conditions contained in our authorisation
- checking the goods on arrival to accounting for any shortages or surpluses of goods, allocating stock numbers, and keeping them secure and under supervision
- maintaining stock records of clients-once requested
- allowing HMRC officers access to the warehouse, the goods, and their records
- maintaining the premises safely and running the warehouse in a way that meets Health and Safety requirements
- correctly declaring the goods by receiving clear written instructions and shipping documents from you, the client company, or representative. As it is common practice for M.A.S. Logistics (any many incumbents of the freight industry) not to open any clients shipments, you, the import client agree to take full responsibility if it is found instantly or subsequently that shipments have been mis-declared in correlation to shipping documents, contain contraband, illegal items or controlled substances- whether being past or present shipments.
- ensuring that your goods are sent/ handed over directly to the clients trading premises, personal residence, or collected from M.A.S. Logistics premises by one of your confirmed representatives.
- providing you, the client with details of the declarations and an explanation of any discrepancies that are identified
- ensuring the goods are correctly declared according to documentation provided by either yourself, your supplier, or the relevant exporting agent.

Physical Handling

M.A.S. Logistics is strictly instructed to handle and palletise boxes within which apparent legitimate declared items are being imported)

For transport jobs only, with regards to any illegal items attempted to be passed through the premises or transport facilities of M.A.S. Logistics, no liability or responsibility will be accepted for items which have been found or seized. M.A.S. Logistics accepts no liability or responsibility for items which have been identified or seized and being deemed non-compliant with the law as detailed in the Misuse of Drugs Act 1971, potentially falling under section 49 (1) (d) of the Customs and Excise Management Act 1979 by authorities.

A Freight Handling agent is not supposed to open boxes and see their contents, unless specified by a relevant client- for quality control and order making. Otherwise the company strictly handles and palletises boxes within which apparent legitimate declared items are being imported)

Prior to being dispatched all commercial and personal freight should be packaged inside fibreboard boxes or wrapped in a material of some sort, making the contents inside-totally non visible from the outside.

M.A.S. provides the total solution of supply chain logistics; whether you require M.A.S. to at least collect the goods from the airline, bring the goods back to the ERTS warehouse for palletisation, customs clearance before the release and further distribution (once customs cleared) to wholesale markets, private business premises or personal residences.

On some occasions, it is understandable that you, the clients may opt for M.A.S. Logistics to only provide the service of customs clearance, whereby you or your authorised personnel go to the airport of import to collect your shipment

On other occasions, you the client may choose for the goods to be collected and brought to the facility of M.A.S., specifying to simply offload the unitised or loose consignment leave it for the importers driver/ representative to handle and load onto a vehicle once it has been customs cleared.

For each of your shipments arriving into the U.K., it will be communicated and agreed with a company representative of your company which method of handling you require M.A.S. Logistics to carry out. We reserve the right to decline any handling or clearance of your shipments.

If M.A.S. Logistics staff have seen or encountered an exposed article/ item which is considered irregular or suspicious in relation to a particular consignment, an attempt to alert management will be carried out and an attempt will be made to isolate the goods in a safe place, followed by alerting customs authorities. M.A.S. Logistics accepts no liability or responsibility for items which have been identified or seized, being found non-compliant with the law as detailed in the Misuse of Drugs Act 1971, also falling under section 49 (1) (d) of the Customs and Excise Management Act 1979 by authorities.

M.A.S. Logistics is a Freight handling & clearing agent who acts on your behalf

M.A.S. logistics acts as an agent towards its import customer's requirements whilst complying with all laws and regulations as we are bound so to do.

It is extremely difficult to predict or understand the exact motives of any or many existing and potential import clients, but we fully comply with due diligence measures.

M.A.S. Logistics is only an authorized third party. You will be using M.A.S. Logistics only as an agent or freight forwarder to complete entries on your behalf, in strict declaration which goes only by the documentation that has been provided to us. By providing your letterhead of authority to M.A.S. Logistics, you agree that you have received this disclaimer and understand ALL the entire mentioned wording on this whole document. You also agree that you are entirely responsible for what comes in your shipments.

You understand that M.A.S. Logistics being chosen to act as your freight clearing and/or handling agent, you give clear written or verbal instructions regarding the goods to be declared to the customs warehousing procedure.

Direct representation is where a third party makes an entry in your name and on your behalf but you are still responsible for any customs debt that may arise if an entry is incorrectly made. It is confirmed that M.A.S. commits all entries under direct representation of all its importer import clients.

You understand that there is no current confirmation or guarantee and cannot be any future guarantee of M.A.S. Logistics knowing whether any of its clients have the intention of smuggling contraband into the U.K. This includes illegal narcotics, or any items which are smuggled in order to avoid paying duties or VAT.

All shipments of goods which enter the country are pre-arranged between you- the importer and the supplier- both of you who use agents on the borders to facilitate the import and export of commercial and personal goods entering/leaving the country.

Documentation & initial client relationship dealing

It is imperative that you fulfil the requirements written in our initial welcome letter to you.

All shipping documents are physically made by the country of export, exporting agents, suppliers and relevant foreign nation authorities.

M.A.S. Logistics will declare all goods by receiving clear written instructions and shipping documents from you, the client company, or representative. You, the import client agree to take full responsibility if it is found instantly or subsequently that shipments have been mis-declared in correlation to shipping documents.

All customs declarations (also known as 'Entries') are to be made according to what has been documented from the country of export..

M.A.S. Logistics commits all entries according to the documentation & instruction which was provided by either exporting agents, foreign suppliers, or U.K. importers- the originals having traveled on flights along with shipments and eventually being handed over to us by airline sheds.

Lastly we look forward to working with our clients on a long term basis and making a corporate success for the parties involved.

Thank you for choosing M.A.S. Logistics!

TEL: 0208 571-7105

MAS LOGISTICS (UK) LTD
UNIT 15 BARRATT IND PARK,
PARK AVENUE, SOUTHALL
MIDDLESEX, UB13AF
info@maslogistics.co.uk

FAX: 0208 571-710