



Customer Feedback Form



Dear Customer, for our benefit of continuous improvement throughout, we would appreciate some feedback from you by filling out this form.

*Please fill out **each section** and Return this form to the following fax number:

0208 571 71 06. Alternatively you can email the form back to operations@maslogistics.co.uk OR send the form to our postal address (as mentioned on our website)

- **How satisfied are you with the service that you have received from us?**

Very dissatisfied Not satisfied Neither Satisfied Very Satisfied

- **Do you think that M.A.S. has stuck to its promise of earliest possible delivery & that it aims to courteously update its customers on the status of their shipment?**

Yes No

- **From the interaction and experience you have had with the company, do you think M.A.S. Logistics is a good service provider to the perishable sector & that it satisfies the vital requirements of fruit & vegetable importers/distributors?**

Yes No

- **Would you recommend M.A.S. Logistics to other shippers, importers, exporters, personal travellers?**

Yes No

- **Please specify anything in particular that you liked/disliked about M.A.S. Logistics operation and service offering.**

Likes.....
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Dislikes
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Lastly; Any Suggestions???.
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Name:..... Company Date.....